



PO Box 66
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(517) 436-3130

Sand Creek Telephone Company offers a Lifeline-supported voice telephony service to eligible low-income subscribers within its designated service area.

Service Offering

- The Lifeline service provides **residential voice-grade access** to the public switched telephone network.
- The plan includes unlimited local calling.
- Access to **911 emergency services** is included.
- Access to **toll calling services** is available.

Rates and Charges

- The monthly rate for the Lifeline voice service is **\$23.36**, after application of the applicable Lifeline support.
- Applicable federal Subscriber Line Charges (SLCs), taxes, and mandatory surcharges are billed separately, as applicable.

Toll and Additional Usage Charges

- Toll calls (long-distance) are available through a separate toll provider, Sand Creek Toll Service does offer options for Long Distance, customers must let us know who they choose for their long-distance provider.
- Additional usage, toll calls billed by Sand Creek Toll Service, beyond included minutes (if applicable) is billed at 11.9 cents per minute.

Terms and Conditions

- The Lifeline benefit is limited to **one per household** and is non-transferable.
- Service is offered on a **non-promotional, standard rate basis**.
- Customers must meet and maintain **Lifeline eligibility requirements** and are subject to annual recertification requirements.
- Service is subject to the Company's applicable tariffs or terms of service, available at: **<https://www.sandcreekcommunications.com>**
- Where applicable, Lifeline offerings are consistent with generally available residential voice service plans.
- Additional plan details may be found at: **<https://www.sandcreekcommunications.com/>**